

SERVICE REPORT

Recommendations:

Please make sure valve 5 is not being used during analysis as this is an extra valve that is not required

As the contamination levels increased after the bake out of the GC at the end of day 1 it seems like the GC is the main source of the system's contamination as the autosampler was cleaned twice during my visit. The GC was left to bake out on my departure – please check your N2 background, blanks and flows w/c 08/06/2026 and if everything seems okay run a batch of known standards to assess system performance and report back to us if further assistance is required

Keep an eye on the blue beam rising sometimes towards the end of the N2 window as that can be affecting N2 precision

Follow Up:

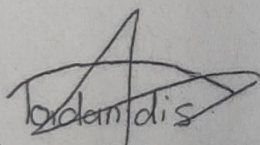
Please contact us at service@sercongroup.com if you have any future questions or problems with this instrument going forwards.

Parts Used:	Stock Number:	Quantity:	Charge:
Service Kit	SC9001	1	Included in service
Total:			N/A

Engineer: Thomas Iordanidis

Date: 04/06/2026

Signed:



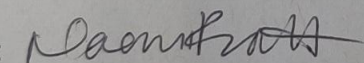
Customer:

NAOMI PRATT

Date:

8/6/2026

Signed:



NOTES: N/A