

11 – Installation Report

Client:	Isomed, Portugal		
Quotation Number:	-----	Date:	-----
Job Number:	IN1375	Date:	-----

Contact:	Mr. Antonio Mario Santos		
Date of Visit:	23-27.3.,28-30.4.,20-22.5,25-26.5	No. of Days:	10
Engineer:	Robert Kameny		

Details of visit:

23-27.3.2026

- Start of the work
- Turbo pump upgraded
- Unable to establish the comms (suspected faulty micro-PCB)
- Slow progress, insufficient/wrong written guides/notes
- Unable to complete the job due to insufficient amount of stock, need to return back to UK

28-30.4.2026

- Returned back with new pumps cable and new micro-PCB
- Turbo pump upgrade completed, pumps on running
- Still unable to establish the comms between system controller and the PC
- Requested another micro-PCB to be shipped urgently via DHL

20-22.5.2026

- New PCB base arrived but noticed that the connector is a different type. Requested another immediate shipping
- Att. Engineer involved in car accident whilst taking taxi ride, suffered minor whiplash, no emergency required, rest of the day off
- Ordered a kit of connectors from Amazon with micro connectors, unfortunately none of them were correct type
- Converter cable arrived from UK arrived 22.5. pm

25-26.5.

- Valve connections re-arranged
- Software events re-arranged
- Service actions: filament, syringe o rings, H2O trap
- Post maintenance specs: satisfactory
- Additional training: as required

Recommendations:

- Re-location of the instrument into larger facility

Faults and Shortages:

- Incorrect parts/ insufficient support material

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Follow up:

- N/A

Engineer: Robert Kamený

Date: 16.6.2026

Signed:

